



**IMAGE TWO  
COURIERS**

## QUALITY POLICY STATEMENT

Image Two Couriers provides fast, reliable, and secure delivery services for domestic catering to businesses and individuals with a range of customizable options to meet their specific needs.

Our mission is to be a committed and passionate team who always strive to service excellence.

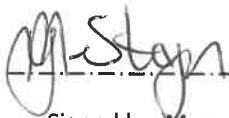
The management of Image Two Couriers have defined and documented the following commitment with respect to quality:

- To use the requirements and principles of ISO 9001:2015 to implement and maintain the processes needed to produce a level of professional services and a consistent standard of quality.
- Implementation and maintenance of the Quality Management System.
- To continuously improve the effectiveness of the Quality Management System.
- To foster good relationships with clients by utilising effective communication and encouraging client feedback.
- Developing, implementing, and maintaining formal management systems and structures to provide a framework for setting quality objectives.
- To deliver all services in accordance to the specifications and requirements of our clients.
- Ensuring adequate resources are available for the establishment of the quality management system.
- To commit ourselves to satisfy applicable requirements as well as all statutory and regulatory requirements.

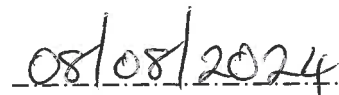
The Quality Policy shall:

- Be available and be maintained as documented information.
- Be communicated, understood, and applied within the organisation.
- Be available to relevant interested parties.

By adopting this philosophy, the clients of Image Two Couriers will be assured of an excellent standard of services in accordance with specifications and contracts.

  
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Signed by: Managing Director

  
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Date